



Frequently Asked Questions

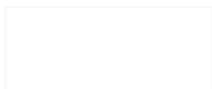
- **What is WellHose?**
 - WellHose is a DIY Drop Pipe designed to be used with submersible pumps. WellHose makes it easy for you to install and retrieve your own pumps quickly and safely.
- **Why should I install my submersible pump on WellHose?**
 - Submersible pumps can be installed on WellHose without heavy equipment. Site access is also a reason to install your pump on WellHose as some wells are remote and difficult to get to or access.
- **How long has WellHose been around?**
 - WellHose and Boreline, our larger diameter FlexiRiser for similar applications, have been around since 1990.
- **Will the WellHose withstand the forces and stresses involved in pumping?**
 - Yes. WellHose can operate continuously at the recommended depths and pressures.
- **Temperature of Operation?**
 - -40F – 150F
- **How long will WellHose last?**
 - The Life Expectancy of the WellHose is in excess of 50 years.
- **Do you have a warranty / guarantee?**
 - WellHose has a 10 Year warranty against manufacturing defects.
- **How will WellHose perform in open wells drilled into bedrock with no well casing?**
 - We do not recommend WellHose in open holes because if a stone or rock ever falls into the well and gets jammed between the pump and side of the well, you cannot push down on the WellHose to try and dislodge the stone.
- **How is the power cable attached?**
 - The WellHose has a rib that runs down its length. We supply WellHose Cable Straps that are used to support the power cable every 12ft.

WellHose®

DIY Drop Pipe

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- **How do the fittings work?**
 - The WellHose fittings are non-corrosive, double-ring, 3-piece fittings designed to ensure no movement in any direction.
- **Do I need a support rope or cable?**
 - No. The WellHose is designed to hold up the weight of the pump, WellHose, power cable and water.
- **What about start-up torque?**
 - Start-up torque is not a problem for WellHose. We include a Centralizer Kit that connects at the top of the pump. This keeps the top of the pump from touching the side of the casing.
- **Does Chlorine affect WellHose?**
 - Yes. Large dosages of chlorine is a problem and will affect the coating of the WellHose. Before using chlorine, please check with your supplier or call us.
- **What about internal scaling?**
 - During operation the WellHose behaves like a rigid column. When you switch the pump off, the movement causes any internal or external scaling to break off. The result is that over time you don't lose production because internal scaling does not occur.
- **What fittings are available?**
 - You will receive your length of WellHose with fittings connected to either end. Should you have to change the length, it is easy to shorten the length and re-connect the fittings by just using a sharp knife and an allen key.
- **What size pump can be installed on WellHose?**
 - Pumps are selected by knowing the head and flowrate required. The WellHose will handle the pump size that is designed for the application to achieve the desired flowrate at the desired depth.



Thank you for your purchase

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